

General warranty conditions

Guarantee document issued by 4Sun limited liability company, limited partnership with registered office in Warsaw (03-236), at ul. Annopol 4A, entered in the register of entrepreneurs of the National Court Register under the number KRS 0000703617, REGON 200693155, NIP 7182136943, whose registration files are kept by the District Court for the Capital City of Warsaw in Warsaw, XIII Commercial Division of the National Court Register ('the Company')

1/ Guarantee period

- The Company guarantees the equipment sold for a period of 24 months from the date of delivery of the equipment to the buyer (the 'guarantee period').
- The warranty period shall be extended by the time during which, due to a defect in the equipment covered by the warranty, the warranty holder was prevented from using it.

2/ Warranty conditions

- Warranty protection is provided in the territory of the Republic of Poland.
- The buyer bears the risk associated with the use of the equipment. The company is not liable under the guarantee for loss of expected benefits or profits or incurred costs resulting from the use or inability to use the equipment.
- In particular, the following defects occurring after the equipment has been issued to the buyer are not covered by the guarantee:
 - damage resulting from power supply faults, fire, flooding and other acts of God;
 - mechanical damage, in particular during transport, chemical and other damage not attributable to the Company;
 - damage resulting from installation, connection, use, configuration, maintenance, transport, storage, installation or extension of the equipment contrary to the instructions for use;
 - damage resulting from the natural wear and tear of equipment components;
 - damage caused by software malfunctions.
- The Company's obligations under this guarantee document shall cease in the event that:
 - the equipment has been repaired, modified or otherwise tampered with by unauthorised persons;
 - the equipment shows signs of mechanical damage, breakage, burning, etc;
 - the equipment has been incorrectly installed or connected;
 - the equipment was not operated in accordance with the operating instructions;
 - neglected maintenance or inspection of the equipment as required by the operating instructions;
 - the equipment was used after a defect (fault) was found;
 - the Buyer has not paid the purchase price due to the Panel to the Company or a subsidiary if the latter has made a sale to the Buyer.
 - The nameplate or the serial number of the modules has been removed, altered or worn off

3/ Realisation of the guarantee

- Complaints should always be notified by email to: reklamacje@4sun.eu with a completed complaint report, which can be downloaded from the following website www.4sun.eu. A claim must be made within a maximum of 14 days of the module defect becoming apparent. However, further use of the equipment in spite of the detected defect (fault) may cause further damage and will result in the loss of rights under this guarantee.
- In order to process a claim, it is necessary to present proof of purchase (invoice, receipt) and to provide the Company or the retailer with the claimed module bearing the original series designation.
- As part of the guarantee, the Company undertakes to rectify, free of charge, any defects in the equipment revealed during the guarantee period. The guarantee does not cover software.
- The Company will endeavour to deal with a reported complaint within a maximum of 14 days of receipt of defective equipment. The Company shall not be liable for exceeding the aforementioned deadline due to reasons beyond its control.
- The purchaser is obliged to adequately protect the advertised equipment during transport to the Company's premises and after collecting the equipment from the service centre.
- The Company's liability under this guarantee covers only defects arising from causes inherent in the equipment sold.
- In the event of an unfounded complaint to the Company, the Company, with the agreement of the warranty holder and if possible, may repair the equipment against additional payment.

- In the event of an unjustified complaint, the Company may charge the buyer for the costs of expertise, examination and transport of the equipment.
- This guarantee does not exclude, limit or suspend the purchaser's rights under the warranty provisions for defects in the goods sold.
- In the event that the Company is unable to provide an Item of the same type, it reserves the right to replace it with another type exchange it for an Item of a different type, provided that the Item of a different type corresponds to the quality and parameters of the replaced Item of the contract.
- The company does not cover the possible costs of disassembly, assembly of the advertised goods.
- The company is not under any obligation to provide the buyer with replacement goods for the duration of the complaint handling period.
- The company is not responsible for damage to the goods caused by the malfunction of other equipment that works with the subject of the complaint.
- The Company's warranty liability is limited to the value of the Subject of the contract.
- The law applicable to the All-Poland Economic Search Engine is Polish law.